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# **Financial Crime Mitigation Services**

Use Alert and Case Review Services to Augment Staff and Meet Compliance Requirements

The world is changing. The pace of payments is accelerating, operational expenses are rising, and regulatory standards are getting tougher. Criminals are finding new workarounds to conduct financial crime schemes, while analysts struggle to keep up with alerts and perform routine investigations to ensure compliance needs are met.

Financial Crime Mitigation Services from Fiserv can help you take control of the challenges facing your compliance department. Services include anti-money laundering (AML) alert and case investigation remediation to help your institution meet regulatory requirements and control costs. Onsite or offsite staffing options deliver real-time support through short- and long-term outsourced solutions, which can be custom-tailored for your financial institution.

Financial Crime Mitigation Services helps you:

- → Cope with a shortage of experienced employees
- Improve compliance programs and processes
- Develop and maintain a robust program for financial crime risk management
- > Tackle global compliance demands



# Real-World Challenges Faced by Financial Institutions



High Overhead Costs



Rapidly Changing Environment – Remote Working



Mandatory Compliance and Reporting Requirements



Too Many Demands for Attention



Better Bad Guys With Better Financing



Inability to Provide Timely and Appropriate Responses

### Flexible Services Tailored to Your Needs

Leverage our capabilities in ways best suited to your organization:

For institutions that have made significant technology investments in monitoring systems, our teams leverage existing technology, conduct model validation, and disposition alerts through our experienced team of AML professionals.

If your institution requires a more comprehensive approach, Fiserv can leverage our best-in-class technology and experienced professionals to act as your institution's financial intelligence unit (FIU), to help ensure rules are appropriate and applied correctly. Interim and peak-volume assistance available. Our services also integrate regulatory surveillance functions with practical business intelligence tools by taking a risk-based approach and using high-performance algorithms and multiple detection methods. That means our teams are able to monitor more risks against greater volumes of transaction data – and in shorter time spans.

The result? We can help monitor more transactions, improve the timely processing of alerts, investigate faster and more effectively and control AML compliance costs.

## World-Class Team Augments Your Resources

The multilingual, multidisciplinary team of former regulators, in-house compliance officers, senior government advisors and policy officials, technology experts and investigators leverage decades of experience and cutting-edge technology to provide you with the specific knowledge needed to mitigate reputational and regulatory risks.

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#### Key Benefits:

- → Reduce the burden on internal resources
- → Gain efficiency and improve quality of work from structured, maximized processes
- → Access leading experts in AML, antifraud and sanctions regulations
- → Attain the flexibility to scale resources up or down as needed
- → Lower costs

## How It Works





# Connect With Us

For more information about Financial Crime Mitigation Services:

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Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today.

Visit **fiserv.com** to learn more.

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