

Solution

Verifast™ Branch

Elevate the Consumer Experience Using Secure and Reliable Biometric Authentication

Implementing measures to combat fraud without hampering service delivery can be challenging. Verifast Branch from Fiserv uses the latest biometric technology to help you mitigate fraud while reducing transaction times and enhancing the branch experience.

A highly reliable means of personal identification, Verifast Branch uses biometric technology to scan the vein pattern of the palm. Authentication is unobtrusive, reduces the risk of fraud and presents information to tellers and service representatives quickly, consistently and accurately. With the rise in identity theft, this method of authentication is more secure than asking consumers to show their ID or verbally expose their personal information at the teller line.

How It Works

Verifast Branch reads the complex vein patterns to identify and authenticate consumers at your branch. Their account information is instantly delivered to the teller screen and allows the transaction to begin.

With the expanding use of biometrics, most consumers are comfortable with this identification method and palm vein scanning is highly reliable. Palm scanning feels natural and creates a more personal branch experience while allowing tellers to spend more time interacting with accountholders and enhancing the relationship.

Superior Security

Palm vein patterns are stable throughout life and unaffected by external factors such as glasses, contact lenses, cuts and abrasions, dry skin or lotions. Veins are internal and hidden under the skin and detection requires blood flowing through the veins, making forgery virtually impossible. Palm vein patterns are complex with greater than five million points – providing superior accuracy. Consumer acceptance is high since palm authentication is hygienic, intuitive and easy.

Reduce Transaction Times

Verifast Branch makes accessing authentication data easy and efficient, eliminating the exchange of an ID, reducing keystrokes, reducing search and inaccurate selections, minimizing errors and speeding transactions.

Improve Service and Satisfaction

When tellers use Verifast Branch, they can focus on personal interactions and provide the high-touch service vital to building relationships. Because the technology expedites authentication, accountholders experience faster, more secure service while your staff has more opportunities to develop and expand the banking relationship.



Integrate With Self-Service Kiosks

Extend the benefits of biometric authentication to your self-service kiosks. Adding the integrated Interactive Branch Kiosk module and Verifast Kiosk module to Verifast Branch enables your consumers to quickly authenticate themselves in a touchless, self-service environment. Consumers gain a fresh experience and a sense of control, with access to extended banking hours and reduced wait times.





Key Benefits:


- Reduces fraud risk using advanced biometric authentication
- Provides secure, accurate access to accountholder information
- Minimizes keystrokes and keying errors for greater efficiency
- Improves consumer satisfaction with efficient account access
- Increases personal interaction and high-touch service
- Demonstrates a commitment to protecting personal data
- Maximizes revenue opportunities by freeing staff to cross-sell products and services
- Authenticates securely and efficiently with Interactive Branch Kiosk through Verifast Kiosk
- Integrates with account processing platform, document management signature capture, receipt capture solutions, licensing scanning and IMM/ DocuSign
- Displays marketing and information messages to accountholders during transactions

Verifast Branch Technical Specifications

Base Unit		
Palm Sensor or Palm Scanner	Reading System	Near-Infrared light pattern capture
	Authentication Rate	FAR: Under 0.00001 % and FRR: 1 %
	Capture Distance	40–60mm Enrollment and 35–70 Authentication
General System Information	Operating System	Windows 10 LTSC
	Processor	Intel® Atom™ Processor Z8550
	Chipset	Intel® Cherry Trail
	Memory	8GB
	Ports	2* USB 3.0 and 1* RJ45
	Audio features	1x Internal microphone
	Internal Speakers	2x Internal speakers
	Power Supply	65W Adapter (19V 3.42A)
Hard Disk Drives	Hard Disk	64 GB eMMC
Multimedia	Camera	Front camera 2.0 megapixel; rear camera 8.0-megapixel with rear camera flash
LCD Touch Screen	Display Size	10.1 inches
	LCD Resolution	1,200 x 1,920 pixels
	Brightness-typical	550 cd/m ²
	Touch Module	Capacitive Multi-touch
	Touch Points	10-Point touch
Wireless Technologies	Integrated WLAN	WLAN 802.11 a/b/g/n/ac
	Bluetooth®	Bluetooth 5.1
System Certifications	Regulatory Certification	FCC
	Regulatory Certification	CE
	Regulatory Certification	UL
	Environmental	ROHS
	Environmental	WEEE
	Warranty	1 Year

Connect With Us

For more information
about Verifast Branch

 800-872-7882

 getsolutions@fiserv.com

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