C eBook

Branch Evolution and the Future of Delivery

fiserv.

Align Digital Capabilities With the Branch Experience





The consumer's experience defines your financial institution's brand in the marketplace Consumers expect an always-on, always-connected, omnichannel experience







Use the Branch to Foster Long-Term Relationships

New Services

Branches are the preferred channel when applying for new services

Align Digital and Branch Strategies



Operational Efficiencies

Reduce cost, automate processes, expand self-service options, and extend digital capabilities into the branch



Speed to Market

It's no longer a question of if branches can transform, but how quickly



Build Your Brand

Your branch is your brand – small, efficient and highly visible





Fiserv provides strategic guidance and connected solutions to help you align your physical spaces with the digital world





Branch Evolution Services

Market Discovery	 Goals Market Market
Performance Assessment	 Brance Site S Network
Technology and Design Roadmap	 Ideal Techn Defin
Implementation Services	 Desig Progra Techn
Measurement and Optimization	 Ongo Ongo Ongo Conti

Let's start planning the evolution of your branch. Contact 800-872-7882 to learn more.

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et Profiling

n Performance and Potential urveys

ork Analysis

Branch Design and Footprint plogy and Infrastructure Solutions

Custom Evolution Roadmap

n Application Im Implementation blogy Deployment

ng Market Outreach ng Technology Management nuous Performance Improvement



Connect With Us

For more information about Branch Evolution and the Future of Delivery:

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Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today.

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