



Fiserv Environmental Policy

At Fiserv, we are committed to acting as responsible stewards of our environment and operating our businesses in a sustainable manner. We understand the importance of protecting our environment, in particular the significance of climate change and its impact on our business and our communities. It is central to our values that we operate with environmental sustainability in mind. Our Head of Corporate Real Estate owns the following environmental policy. This policy is reviewed on an annual basis and approved by our Head of Corporate Social Responsibility. This policy applies to all Fiserv associates.

Our Environmental Commitments Include:

- Maintaining compliance with applicable environmental laws and standards
- Continuously improving our approach to identifying and assessing environmental risks to our business, including by conducting a physical risk assessment for our facilities as part of our enterprise risk-management process
- Refreshing our materiality assessment so it reflects our current and future environmental priorities
- Developing targets for reductions in our environmental impact, including investigating renewable energy options, and publicly reporting on our progress to meet these targets
- Continuing to improve the measurement of the environmental impact of our operations and supply chain and publicly reporting on key metrics, as appropriate, including through the CDP Climate Change Survey
- Integrating environmental sustainability into all aspects of our business

Additional details regarding our environmental commitments fall under the following categories:

Real Estate

Incorporating green building design principles is a priority for our offices and facilities. A large majority of our real estate footprint is in legacy buildings, for which we prioritize energy efficiency investments based on potential impact. For selected facilities, we conduct general condition assessments, including energy as a main criterion. When we are the tenant in these spaces, we work with our property managers and landlords to reach specified environmental goals. Before entering into new lease agreements, we first consider the energy efficiency and green building design principles. For all new owned buildings, we incorporate green building design principles and seek to achieve LEED or other green building certifications.



Our green building design principles include:

- Life cycle assessment
- Siting and structure design efficiency
- Energy efficiency
- Water efficiency
- Material efficiency
- Indoor environmental quality enhancement
- Operations and maintenance optimization
- Waste reduction
- Supporting human health

Energy and Emissions

Fiserv is committed to measuring our energy usage and greenhouse-gas emissions from our operations and across our value chain to inform our decarbonization strategy. We continue to evaluate data sources for emissions from our value chain to identify which emissions sources are most material to our business and to improve accuracy of reporting. Fiserv continues to invest in emissions-reduction strategies that will contribute to our overall decarbonization strategy, including in the areas outlined below:

- **Real estate consolidation:** We eliminate redundant operations in our office and data center facilities to reduce our environmental footprint, including moving toward larger, centralized campuses and maturing our cloud enablement strategy
- **Travel and events:** We leverage technology capabilities to enable face-to-face meetings, while limiting the environmental impact of extensive travel and commuting
- **Infrastructure upgrades:** As data center and critical support equipment comes to the end of its life, we consider energy efficiency in every replacement made, including IT hardware, mechanical and electrical infrastructure equipment

Sourcing and Logistics

We expect our suppliers to share our environmental priorities and engage with them to reduce their environmental impact. In addition, we strive to include language and metrics in our forward contracts when evaluating new suppliers.



Waste Management

Led by our facilities team, we are committed to engaging with property managers and waste disposal companies to quantify our waste production and reduce the waste footprint of our facilities and employees. Additionally, to reduce waste, Fiserv:

- Encourages less printing by reducing the number of copiers in our offices
- Works with Iron Mountain to shred and recycle our paper waste to prevent disposal in landfills
- Partners with third-party suppliers to recycle all company-owned computer devices and accessories

Employee Engagement

We encourage employee engagement around our sustainability initiatives and promote environmental awareness among our employees. We are looking to provide employees with training on our environmental initiatives as well as the impacts of our sustainability initiatives on our FUEL platform. Employee environmental efforts are led by our facilities team, in a network spanning across our operations.

Products and Services

Our products allow for digital paperless services to help customers operate more sustainably. Fiserv also has a program in place for recycling our hardware services, such as Clover®, which we are looking to expand.