Comparing: December 1, 2023- January 1, 2024 December 2, 2022- January 2, 2023



Growth Year-Over-Year **SPENDING** 

5.0% **OVERALL** 

1.7% **RETAIL** 

**TRANSACTIONS** 

**OVERALL** 

7.0% 4.6% **RETAIL** 

**AVERAGE TICKET SIZE** 

-1.8% **OVERALL** 

-2.7% **RETAIL** 

# Consumer spending ends 2023 on an upswing

#### THE BIG PICTURE\*

- Overall consumer spending growth increased by +5.0% year over year (YoY) in December, compared to +4.0% in November (same store sales, not seasonally adjusted). Transaction growth was also strong in December (+7.0% YoY), up from +5.5% in November. Consumers stayed consistent with enthusiastic spending on experiential purchases, while also devoting more attention to Retail in December. Overall average tickets went even lower versus November and settled at -1.8% YoY for December. Retail average tickets were -2.7% compared to a year ago.
- Retail spending growth in December delivered its best monthly performance of 2023 at +1.7% YoY. December foot traffic (as measured by transaction growth) gained +4.6% over last year as well. Most Retail industries accelerated versus November, with General Merchandise (+3.5%), Clothing and Accessories (-0.8%) and Miscellaneous Store specialty retailers (+2.9%) leading the way. Some of the more noteworthy categories with strong December YoY sales growth included Pet Shops (+6.5%), Jewelry Stores (+4.3%), and Family Clothing Stores (+3.6%).
- Leisure (+27.3%) and Travel (+2.6%) were still a priority for consumers in December. Leisure transaction growth capped a strong year with a peak growth rate of +48.7% YoY. This growth was driven primarily by sales at movie box offices (+16.0%) and live events (+15.2%), among other fun categories like sportsbook and tourism. Some Travel segments had strong spending gains, including short-term vacation rentals (+21.8%) and taxi and ride-share (+21.5%). Comparatively, consumers pulled back on airfares (+2.3%) and cruise packages (-16.3%) this December.
- Food and Beverage Stores spending was flat (0.0%) in December compared to last year, while transaction growth was +3.5% for the same period. Similarly, Food Services/Drinking Places (restaurants) grew at +7.7% as transactions grew at a pace of +5.3% in December. Common to both industries was pricing relief - average ticket growth notched lower for both industries in December. Gasoline Stations sales growth accelerated to +3.4% in December, up from a pace of -1.5% in November. Transactions were also up from November, but average ticket declines were not as robust as they were throughout the year. In fact, the December average fuel price per gallon was only a few pennies lower than in the year prior.

\* SpendTrend is built exclusively from non-seasonally adjusted card-based transactions.

		Speriument is built exclusively normalin-seasonally adjusted card-based transactions.				
Spending Growth by Industry Year-Over-Year		December 2023	vs. Prior Month			
All Industries		5.0%				
Food/Beverage Stores	0.0%		_	~		
Food Services/Drinking Places		7.7%	_	~		
Gasoline Stations		3.4%	_	~~~		
Hotel		0.8%	_	~		
Leisure		27.3	% 🔺			
Motor Vehicles and Parts Dealers		4.2%	•			
Services		8.7%	_			
Travel		2.6%	_	^		
All Retail		1.7%	_			
Building Materials, Garden, Supplies		2.5%	_			
Clothing and Accessories Stores	-0.8%		_			
Electronic and Appliances	-0.5%		_			
Furniture and Home Furnishings	-3.6%		_			
General Merchandise Stores		3.5%	_			
Health and Personal Care Stores		0.5%	_			
Miscellaneous Store Retailers		2.9%	_			
Non-Store Retailers	-2.7%		_			
Sports, Hobby, Book and Music Stores		5.5%	_			

<sup>\*</sup> All charts aligned to same y-axis

Comparing: December 1, 2023- January 1, 2024 December 2, 2022- January 2, 2023



Growth Year-Over-Year

**SPENDING** 5.0% 1.7% **OVERALL RETAIL** 

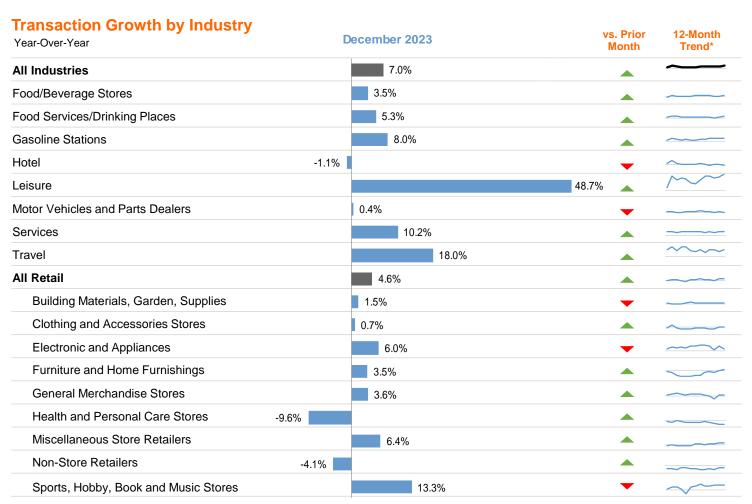
7.0% **OVERALL** 

**TRANSACTIONS** 

4.6% **RETAIL** 

**AVERAGE TICKET SIZE** -1.8% **OVERALL** 

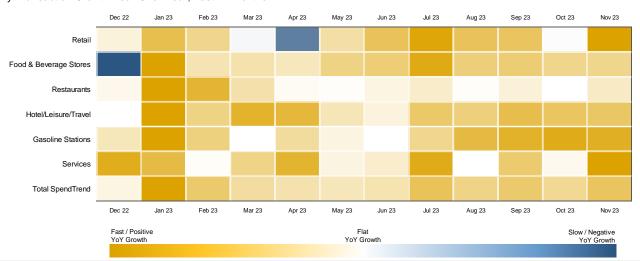
**-2.7% RETAIL** 



<sup>\*</sup> All charts aligned to same y-axis

#### **Transaction Volume Distribution**

Monthly Transaction Growth Year-Over-Year, Last 12 Months



Comparing: December 1, 2023- January 1, 2024 December 2, 2022- January 2, 2023



Growth Year-Over-Year

5.0% **OVERALL** 

**SPENDING** 

1.7% **RETAIL** 

7.0% **OVERALL** 

4.6% **RETAIL** 

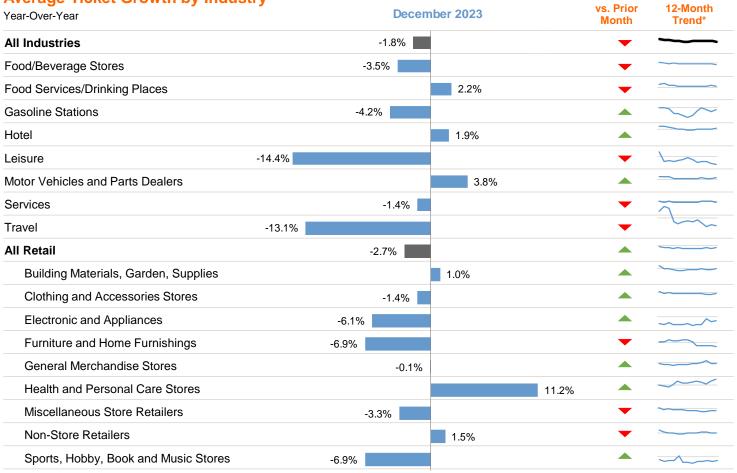
**TRANSACTIONS** 

**AVERAGE TICKET SIZE** 

-1.8% **OVERALL** 

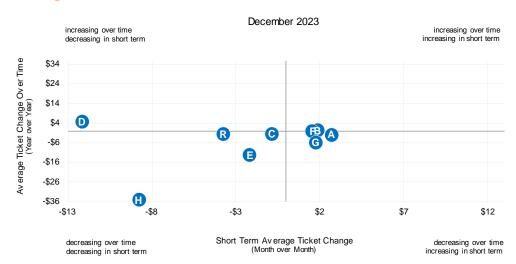
**-2.7% RETAIL** 

### **Average Ticket Growth by Industry**



<sup>\*</sup> All charts aligned to same y-axis

#### **Average Ticket Size Movement**



- Food/Beverage Stores
- Food Services/Drinking Places
- C **Gasoline Stations**
- D Hotels
- Leisure
- Motor Vehicles & Parts Dealers
- G Services
- Travel
- All Retail

Comparing: December 1, 2023- January 1, 2024 December 2, 2022- January 2, 2023



**Growth** Year-Over-Year SPENDING

**5.0%** OVERALL

**1.7%** RETAIL

TRANSACTIONS

**7.0%** OVERALL

**4.6%**RETAIL

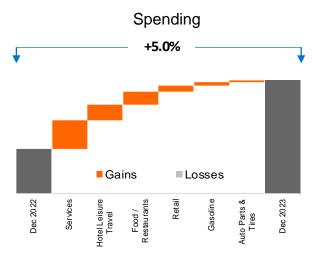
AVERAGE TICKET SIZE

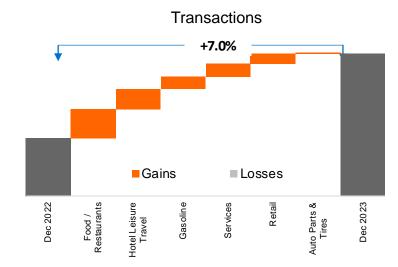
**-1.8%** OVERALL

**-2.7%**RETAIL

#### **Contribution to Growth / Decline**

Year-Over-Year





## **Average Ticket Size**

Current Month (■) and Latest 12-Month Range	December 2023	Low	12-Month Range	High
All Industries	\$58	\$56		\$60
Food/Beverage Stores	\$46	\$42		\$48
Food Services/Drinking Places	\$24	\$22		\$24
Gasoline Stations	\$27	\$27		\$29
Hotel	\$326	\$322		\$349
Leisure	\$78	\$75		\$90
Motor Vehicles and Parts Dealers	\$208	\$198		\$210
Services	\$137	\$135		\$143
Travel	\$96	\$96		\$158
All Retail	\$85	\$83		\$89
Building Materials, Garden, Supplies	\$148	\$141		\$162
Clothing and Accessories Stores	\$105	\$99		\$112
Electronic and Appliances	\$84	\$78		\$94
Furniture and Home Furnishings	\$229	\$207		\$330
General Merchandise Stores	\$46	\$38		\$46
Health and Personal Care Stores	\$100	\$86		\$100
Miscellaneous Store Retailers	\$87	\$87		\$96
Non-Store Retailers	\$85	\$85		\$93
Sports, Hobby, Book and Music Stores	\$51	\$44		\$63

Comparing: December 1, 2023- January 1, 2024 December 2, 2022- January 2, 2023



**Growth** Year-Over-Year **SPENDING** 

5.0% OVERALL

**1.7%** RETAIL

TRANSACTIONS

**7.0%** OVERALL

**4.6%** 

AVERAGE TICKET SIZE

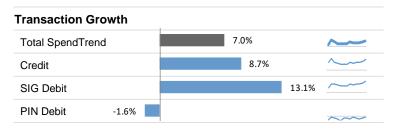
**-1.8%** OVERALL

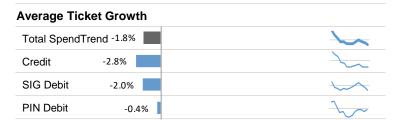
**-2.7%** RETAIL

### **Growth by Payment Type**

Year-Over-Year

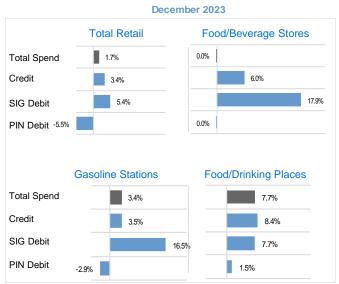






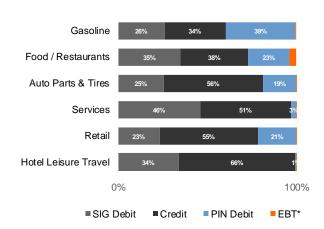
## **Growth by Payment Type – Key Sectors**

Year-Over-Year





#### **Distribution of Spend by Payment Type**



## **Average Ticket Size by Payment Type**



\*EBT - Food & Beverage Only

Comparing: December 1, 2023- January 1, 2024 December 2, 2022- January 2, 2023



**Growth** Year-Over-Year **SPENDING** 

**5.0% 1.7%** OVERALL RETAIL

**TRANSACTIONS** 

**7.0%** OVERALL

**4.6%**RETAIL

AVERAGE TICKET SIZE

**-1.8%** OVERALL

**-2.7%** RETAIL

# **Regional Performance**



West
Midwest
New England
Southwest
South
Middle Atlantic

Spending Growth
3.8%
6.9%
12.4%
3.1%
4.0%
6.5%



West
Midwest
New England
Southwest
South
Middle Atlantic

Transaction Growth
7.9%
7.4%
11.6%
4.5%
4.4%
10.3%



West
Midwest
New England
Southwest
South
Middle Atlantic

Average Ticket Growth
-3.9%
-0.5%
0.7%
-1.4%
-0.4%
-3.4%

Source: Fiserv SpendTrend Data

Comparing:
December 1, 2023- January 1, 2024
December 2, 2022- January 2, 2023



Same Store figures include activity (amount of USD sales volumes or transactions) for merchant locations that are open and have activity in both comparison time periods. They are not reflective of overall Fiserv activity.

Same Store Dollar Volume growth reflects the percent change in the USD amount of same store sales (net of returns) in the current period compared to the same period in the prior year.

Same Store Transaction growth reflects the percent change in the number of same store transactions (net of returns) in the current period compared to the same period in the prior year.

Same Store Average Ticket is derived by dividing the total USD amount of Same Store Sales for a specified period by the total number of Same Store Transactions for that same period.

U.S. Regions are defined as follows:

New England: CT, ME, MA, NH, RI, VT

Mid Atlantic: DE, DC, MD, NJ, NY, PA

South: AL, AR, FL, GA, KY, LA, MS, MO, NC, SC, TN, VA, WV

Midwest: IL, IN, IA, KS, MI, MN, NE, ND, OH, SD, WI

Southwest: AZ, NM, OK, TX

West: AK CA CO HI ID MT NV OR UT WA WY

Same Store Sales Data does not include the Salem platforms, Bank of America proprietary platform, or Bank of America TSYS platform activity.

All data contains Credit. Debit and EBT transactions.

All charts show year-over-year (YoY) growth rates for same time period in previous year. Growth rates are not seasonally adjusted.

#### HOW TO READ SPENDTREND

- All growth rates compare current month performance to that of the same month prior year.
   We believe year-over-year growth better reflects organic spending patterns.
- We do not adjust for seasonality. We believe that seasonality adjustments are best made by the users
  of our reports.
- Our analysis is based on normalized POS activity from Fiserv proprietary systems. Our data includes only card-based payments and checks where appropriate.

#### Key differences between SpendTrend and other available reports:

- Government and network association reports are often based on surveys and estimates rather than actual POS activity.
- Government and network association reports often make sequential growth comparisons (i.e., April 2010 vs. May 2010 instead of April 2009 vs. April 2010).
- · Government and network association reports make adjustments for assumptions and seasonality.

#### **ABOUT FISERV**

Fiserv, Inc. (NYSE: FI), a Fortune 500 company, aspires to move money and information in a way that moves the world. As a global leader in payments and financial technology, the company helps clients achieve best-in-class results through a commitment to innovation and excellence in areas including account processing and digital banking solutions; card issuer processing and network services; payments; e-commerce; merchant acquiring and processing; and the Clover® cloud-based point-of-sale and business management platform. Fiserv is a member of the S&P 500® Index and one of Fortune® World's Most Admired Companies M.

For additional information, please contact spendtrend@fiserv.com

## Terms of Use

The following terms and conditions ("Terms of Use") apply to any person who is authorized to receive or obtain possession ("Recipient") of this SpendTrend® report which was prepared by First Data Merchant Services LLC ("First Data"), a subsidiary of Fiserv, Inc. (referred to herein collectively as "Fiserv") and governs Recipient's use of the SpendTrend report (including any portions or derivations thereof) and any articles, text, data, information, and other materials and services related thereto or included herein (collectively, "SpendTrend report"). In the event the Recipient is a subscriber to SpendTrend report, the terms of the subscriber agreement are in addition to and shall control to the extent there is any conflict with the terms herein. Recipient agrees to be bound by, and to use the SpendTrend report in compliance with, the Terms of Use and all applicable laws, regulations, and rules. These Terms of Use may be amended from time to time by Fiserv without notice and it is the Recipient's responsibility to review the Terms of Use on www.spendtrend.com for updates, if any. If you have any questions regarding the Terms of Use or the SpendTrend report, please contact Fiserv SpendTrend at spendtrend@firserv.com.

- 1. Recipient is permitted to review, use, report, summarize, and print copies of the SpendTrend report solely for Recipient's internal use as set forth in these Terms of Use. Except as expressly permitted herein, the SpendTrend report or any portions thereof may not be otherwise reviewed, accessed, downloaded, used, reported, summarized, copied, reproduced, modified, distributed to third parties, or published in any form or media. Recipient may not disclose or make available to third parties, all or any portion of the SpendTrend report (including summaries thereof). The SpendTrend report is created with data that includes processing data from Fiserv's credit, debit, EBT and check information warehouse that Fiserv owns or has a contractual or other right to provide to Recipient through SpendTrend.
- 2. RECIPIENT SHALL NOT CHANGE, OBSCURE, OR REMOVE ANY COPYRIGHT OR OTHER NOTICE OR LEGEND APPEARING ON THE SPENDTREND REPORT; AND RECIPIENT SHALL AT ALL TIMES LIST FISERV AS THE SOURCE OF ANY AND ALL INFORMATION, DATA, REPORTS, SUMMARY, QUOTES, AND OTHER SPENDTREND CONTENT THAT MAY BE DISCLOSED TO THIRD PARTIES IN CONFORMANCE WITH THESE TERMS OF USE.
- 3. Fiserv does not provide any investment or financial advice and is not advocating the sale or purchase of any stocks, bonds, or securities. In the event Recipient is able to discern any information about a particular entity or fund from the information in the SpendTrend report, either alone or with other information in the possession of Recipient, Recipient understands and acknowledges that the information may be insider information under applicable law or otherwise restricted and Recipient will limit its use thereof in accordance with applicable laws. Fiserv expressly states, and Recipient hereby acknowledges that this SpendTrend report is provided solely for informational purposes only and is not to be used as a substitute for independent financial investment advice nor is it intended to be relied upon by any person or entity, including Recipient's clients/customers, for the purpose of investment or other financial decisions. THE SPENDTREND REPORT IS NOT TO BE CONSTRUED AS PROVIDING INVESTMENT ADVICE AND SHOULD NOT BE USED OR CONSTRUED, IN WHOLE OR IN PART, AS A BASIS OR RECOMMENDATION FOR AN INVESTMENT DECISION.

- 4. While Fisery takes commercially reasonable measures to ensure the accuracy of the information and content contained in the SpendTrend report, Fiserv makes no representations or warranties of any kind with respect to the SpendTrend report. Further Recipient agrees that all use of the SpendTrend report by Recipient hereunder shall be: (i) based on Recipient's own determination and evaluation; and (ii) at Recipient's sole risk. In addition, Recipient shall not, directly or indirectly, challenge, contest, or otherwise disparage the SpendTrend report or the value or validity of any content/information therein. THE SPENDTREND REPORT IS PROVIDED TO RECIPIENT "AS-IS" AND FISERY AND ITS AFFILIATES, AGENTS, SUPPLIERS AND LICENSORS EXPRESSLY DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, IN RELATION TO THE SPEND TREND REPORT OR ANY CONTENT OR ITS USE BY RECIPIENT, INCLUDING ANY WARRANTY OF NON-INFRINGEMENT, ACCURACY, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL FISERY OR ITS AFFILIATES, AGENTS, SUPPLIERS OR LICENSORS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS. DATA OR USE, INCURRED BY EITHER PARTY OR ANY THIRD PARTY, FISERV AND ITS AFFILIATES. AGENTS, SUPPLIERS OR LICENSORS' MAXIMUM LIABILITY ARISING OUT OF THE RECEIPT AND USE OF THIS SPENDTREND SHALL BE SOLELY AS SET FORTH IN THE SUBSCRIBER AGREEMENT OR THE FEES PAID TO FISERV FOR THIS SPENDTREND REPORT.
- 5. Recipient shall indemnify, defend, and hold harmless, Fiserv, its affiliates, and/or related companies and their respective officers, directors, employees, agents, licensors, expenses, damages and costs, including reasonable attorney's fees, resulting from or related to Recipient's use of the SpendTrend report, or any portions thereof, and/or any violation of this Agreement or the Terms of Use.
- 6. Recipient agrees that Fiserv, its affiliates and/or related companies own all rights and title in and to the SpendTrend report, including all content. In addition, all trademarks, service marks, logos, trade dress, and names ("Trademarks") appearing on the SpendTrend report are the exclusive property of Fiserv, its affiliates and/or other respective owners. Recipient is not being granted any rights, permission, or license to use any of the Trademarks. All rights in the SpendTrend report and Trademarks are expressly reserved by Fiserv.
- 7. Recipient shall not combine the SpendTrend report or any portions thereof with any third-party information, data, report, or content: (i) in a manner that states or suggests that Fiserv or the SpendTrend report is endorsing, sponsoring, or otherwise affiliated with any such third-party content, products, or services; or (ii) to create an independent report, article, index, or other product to be offered outside the Recipient's use.
- 8. The SpendTrend report may contain references and/or information obtained from third parties ("Third Party Information"). Fiserv does not make any representations or warranties regarding any Third-Party Information and Recipient agrees that Fiserv is not responsible for, and does not control the Third-Party Information.
- \* If you are not an authorized Recipient of the SpendTrend report, or do not agree to the Terms of Use, and have received a copy of the SpendTrend report, you are not permitted to retain the SpendTrend report and must destroy and/or permanently delete the document/file, and are hereby notified that any use, dissemination, distribution, or copying of the SpendTrend report is strictly prohibited.