CheckFreePay is the largest processor of walk-in bill payments in the United States processing over 75M transactions in 2019. We provide payment services to consumers who prefer to pay in person.

Connect With Us
For more information about CheckFreePay call 800-872-7882, email getsolutions@fiserv.com or visit fiserv.com.

Customers expect convenient, easy ways to make safe and secure payments. They look for billers to make it easy for them to pay in a way that best suits their needs. See how you can expand your payment offerings with CheckFreePay from Fiserv.

Why Consumers Pay in Cash

- 50% of consumers prefer to pay in cash because it is more convenient for them
- 1/2 of cash-preferred consumers say convenience is the number one reason they pay in cash

Purchasing From Home

- 70% of cash-preferred consumers can make a purchase from their smartphone
- 60% of cash-preferred consumers can make a purchase from their laptop computer

In-Person Cash Payments Made Easier

Who is the cash preferred consumer?

- 58% are 30 – 64 years old
- 79% own a smartphone
- 43% are female
- 96% have financial product(s) to pay online

Cash Payments are Considered to be the Fastest and Most Secure

- 68% of consumers say they consider cash to be the most secure form of payment
- 43% of consumers say they consider cash to be the fastest form of payment
- 28% of consumers say both speed and efficiency are important when determining a payment method

Why Consumers Pay in Cash

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Top-up a mobile wallet:
Consumers have cash and need to add it to their digital wallet to use services such as Uber

Pay rent: Consumers can use CheckFreePay to pay their rent - above the $1,000 threshold of money orders

Add funds to a toll pass: Commuters can use cash to add funds to their toll accounts or pay toll bills

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