A highly reliable means of personal identification, Verifast Branch uses biometric technology to scan the vein pattern of the palm. Authentication is unobtrusive and reduces the risk of fraud by presenting information to tellers and service representatives – quickly, consistently and accurately – before the financial transaction gets underway. With the rise in identify theft, this method of authentication is more secure than asking members to show their ID or verbally expose their personal information in a teller line.

How It Works
Verifast Branch reads the complex vein patterns to identify and authenticate consumers at your branch. Their account information is instantly delivered to the teller screen and allows the transaction to begin.

With the wide use of touch ID, most consumers are comfortable with this identification method. Palm scanning feels natural and creates a more personal branch experience – while allowing tellers to spend more time interacting with account holders and enhancing the relationship.

Reduced Transaction Times
Verifast Branch makes accessing authentication data easy and efficient, eliminating the exchange of IDs, reducing keystrokes, eliminating search screens and inaccurate selections, minimizing errors and speeding transactions.

Superior Security
Palm vein patterns are stable throughout life and are not affected by external factors such as glasses, contact lenses, cuts/abrasions, dry skin or lotions. Veins are hidden under the skin and detection requires blood flowing through the veins, making forgery virtually impossible. Palm vein scanning is a highly reliable method of identification. Palm vein patterns are complex with greater than five million reference points providing superior accuracy. Consumer acceptance is high since palm authentication is hygienic, intuitive and easy.

Improved Service and Satisfaction
When tellers use Verifast Branch, they gain more time for personal interactions and can provide the high-touch service that’s vital to building relationships. Because the technology speeds transactions, accountholders will experience faster service while your staff will have more opportunities to develop the banking relationship and cross-sell valuable offers.
Additional Options

In addition to authentication, the tablet-based interface offers flexible service delivery options to further enhance the branch experience. Currently, tellers use a range of devices to conduct transactions including ID scanners, check scanners, fingerprint scanners and signature pads. We now have a tablet that can do much of this. This is valuable because it streamlines the accountholder experience and is less expensive. Additional services include:

- Biometric authentication – removes the need for a pin pad device
- eSignature – removes the need for a signature device
- eReceipt – no need to print receipts
- Account summary – contact info is displayed on screen
- License scanning – integrated into New Deposit Account Wizard, which eliminates the Verant license scanner
- IMM/Docusign allows you to present and sign documents electronically
- Market, Cross-Sell and Communicate: Optional features for Verifast Branch allow you to enhance your front-line marketing efforts by enabling you to present rich media, customized surveys, cross-sale offers, voting and dynamic messages on the screen of the authentication device

Key Benefits

- Reduces the risk of fraud using advanced biometric authentication technology
- Provides secure, accurate access to accountholder information
- Reduces keystrokes and keying errors for greater efficiency and quicker transactions
- Gives tellers more time to provide personal interaction and high-touch service
- Improves satisfaction by speeding transactions and demonstrating a commitment to protecting personal data
- Increases revenue opportunities by freeing staff to cross-sell other products and services
- Delivers strong ROI through efficiency gains
- Offers teller-line marketing and cross-selling tools through optional marketing modules
- Integrates with document management, signature capture and receipt capture solutions
- Conveys marketing and information messages to accountholders during transactions
- Seamlessly integrates authentication devices with your account processing front-end solution

Connect With Us

For more information about Verifast Branch, call us at 800-872-7882, email getsolutions@fiserv.com or visit fiserv.com.

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