

Product



CyberProtectSM Essentials

Managed Detection and Response for Comprehensive Endpoint Protection That Detects, Blocks and Contains Cyberattacks .

In a world of increasingly sophisticated cyber-attacks, maintaining high-quality defenses against constantly evolving threats is essential. Threats are increasing in number and severity. Financial institutions of all sizes need leading-edge endpoint protection.



Fiserv has partnered with BlueVoyant to bring financial institutions a robust cybersolution. CyberProtect Essentials identifies the root cause of your breach and provides instruction on how to correct it. This is done through managed detection and response for endpoint protection that detects, blocks and contains malware, ransomware, zero-days, nonmalware and file-less attacks automatically.

The CyberProtect Essentials platform, matched with our team of cybersecurity experts within our security operations centers (SOCs), allows us to move quickly, 24/7, to monitor, detect and send you actionable intelligence. Our threat intelligence data helps us to predict, detect, investigate and contain attacks before they impact your business. If a threat actor infiltrates your network, we respond immediately with remote endpoint incident remediation.

CyberProtect Client Portal

Our web-based client portal allows you to see the full context of incidents, assets, vulnerabilities and ongoing investigations. We don't tell you what to do; we show you what we did to eliminate the threats.

24/7 Security Operations Centers

The CyberProtect platform is operated and supported by geographically diverse SOCs staffed by former government and leading private-sector experts. These experts are available and ready to handle alerts and attacks long after your staff has gone home. SOCs minimize the impact of attacks and lower costs with real-time remediation and faster response times. Whether you're looking to augment your current staffing to provide around-the-clock monitoring or looking to outsource your current operations, we can meet your needs.

Advanced Threat Intelligence

Our proprietary, open-source and dark web intelligence is leveraged to expedite triage and enrich investigations conducted by the SOC. Monthly intelligence reports highlight new detections which are outlined with classifications of threat indicators. Greater threat intelligence translates into faster identification and remediation of security events. It also reduces the risk of data loss and business disruption due to successful attacks.

Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today. Visit fiserv.com to learn more.

Better Automation

Consolidated processes and workflows with orchestration and automation of security events and alerts are used to triage and reduce false positives. This results in more efficient investigations conducted by the SOC and subsequently a reduction in mean-time-to-resolution (MTTR). This gives you faster outcomes and no more alert fatigue while reducing the chances of an incident becoming a breach

Managed Detection and Response

We provide real-time monitoring, detection and response, backed by our 24/7 global security operations centers. Our proprietary, open-source and dark web intelligence is leveraged to expedite triage and enrich investigations conducted by the SOC and produce intelligence reports with new detections outlining threat indicators.

CyberSecurity Compliance Self-Assessment Module

Purpose built for financial institutions, CyberProtect Essentials includes a CyberSecurity Compliance Self-Assessment Module based upon both Federal Financial Institutions Examination Council (FFIEC) Cyber Assessment Tool and National Credit Union Administration Automated Cybersecurity Examination Tool (NCUA ACET) controls. Users provide free-form answers and upload

Key Benefits

Right-Sized Solutions

- Consolidated client portal
- Full case management for security events
- 24/7 monitoring
- Management detection and response
- Optional vulnerability detection services

Reduced Alert Fatigue

- Security orchestration
- Consolidated processes and workflows
- Automation of security events and alerts helps to triage and reduce false positives
- Reduced MTTR for cybersecurity incident

evidence for all controls. Items covered in full or partially by the CyberProtect solution will be designated with instructions on how to gather evidence or provide guidance on the control. The assessment produces a report that can be shared with your institution and regulators and track your progress year over year.



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