Service

Business Continuity Services for Credit Unions
Resume Business More Quickly in the Aftermath of a Disaster

When disaster strikes, maintaining the integrity of your system and its data are key to recovering business quickly and serving members at a critical time. Business Continuity Services for Credit Unions from Fiserv gives you the power to resume operations and begin serving members fast.

Business Continuity Services includes a variety of choices to help your credit union create the disaster recovery and business continuity plans that best fit your business.

Business Continuity Services Highlights

- Allows for credit union database reconstruction at a Fiserv data center
- Establishes online, real-time communications with credit union and designated branches
- Automatically sends backup and logs to a Fiserv data center
- Once a disaster is declared, restores your data as of the last log (or transaction) received on a system at Fiserv data center – enabling quick access by credit union staff from your designated backup site
- Allows our server to become a data repository for your host machine and selected server files; data will be restored by our staff to servers that can be accessed by your IT staff via secure connections
- Via high-speed internet connection handles transmission of your AIX operating system, core system software, database backup, transaction log files and select application server files
- Receives third-party EFT transmissions via XRoads™ from Fiserv
- Improves recovery point objective (RPO) and shortens recovery time objective (RTO)
- Provides online and back-office batch processing availability
- Generates all standard system reports
- Retains installed system options and custom programs
- Assists in acquiring and installing replacement equipment
- Annual testing is available to ensure viability of your backup plan
- Meets NCUA standards for data processing recovery
- Allows credit union staff to remotely access and run the restored system from the designated backup site
Business Continuity Services Benefits

- Provides continued member service in aftermath of disaster
- Helps reestablish in-house operations as quickly as possible
- Covers interruptions caused by events such as fire, lightning, water damage, earthquake, wind, hurricane, vandalism, cyberattack or sabotage
- Protects against calamities that nearby credit unions cannot (for example, widespread, long-term power outages)

Connect With Us
For more information about Business Continuity Services, contact us at 800-872-7882, email getsolutions@fiserv.com or visit fiserv.com.