

Customers expect their financial experience to match their best digital experiences

How do you keep customers at the centre of your digital strategy?

The Challenges of Digital Innovation

U.K. financial institutions are focusing more resources on governance and regulatory compliance than on delivering excellent customer experiences. This is creating an imbalance that leads to a higher cost of serving customers and a bigger pressure on profit margins and cost-income ratios.

In an age of digital expectations, how can you cost-effectively focus on both governance and the customer experience?



The pressure to consistently deliver customer-centric digital service models



Increasing scrutiny and complexity of the regulatory compliance environment



The need to reduce the cost of serving customers to maintain profitability in a highly regulated market



Navigate the new era of digital banking with Agiliti from Fiserv



Future Development Road Map

- The Agiliti road map aligns to clients' future business plans for growth and compliance
- Documented client operational procedures are proven to speed up the banking licence application process (FCA/PRA)
- The ongoing innovation road map for Agiliti is developed with input from users via our User Forums and from Fiserv market research
- Agiliti is committed to the evolving U.K. regulatory landscape and the needs of our clients



Helping You Reimagine Banking Services

- Offering the full transaction banking suite
 - Deposit services
 - Payment services
 - Lending services
- Delivering onboarding services
 - Agiliti enables the platform for launch
 - Agiliti offers full client personnel training
- Providing full-capacity support
 - Agiliti helps clients to focus on providing excellent customer service
 - Agiliti handles the IT management



Built to Highest U.K. Regulatory Standards

- The Agiliti comprehensive governance model enables clients to remain compliant with current and future regulation
- Agiliti implementation is faster and significantly less risky than self-build and hosting on in-house systems
- Hosted on cloud-based, compliant IT infrastructure, Agiliti eliminates costs inherent with data centre management



Protecting Your Future

- Position your institution as the most trusted partner by creating extended loyalty through data insight
- Create highly personalised customer offers and services utilising Agiliti data insights
- Maximise return on investment by driving down costs utilising the solution's straight-through processing efficiencies
- Grow your business and reduce customer servicing costs for the long term utilising committed pricing models from Agiliti

Connect With Us
For more information about Agiliti,
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