Service

Sentry™ Cyber Security

Gain protection against sophisticated and persistent security threats through our layered cyber defense solution

Product

Protecting sensitive data is critical to being a trusted financial institution, and cyber criminals' tactics are increasingly more sophisticated. Fiserv can implement a layered cyber security solution, providing leading-edge defense and threat detection from the perimeter to the endpoint.

Sentry Cyber Security from Fiserv provides financial institutions with a proven ally in managing their network security needs and complying with industry standards for protecting sensitive data. Our full portfolio of network security solutions provides the comprehensive and multilayered protection needed to ensure peace of mind for you and your customers.

The threat landscape is continuously evolving and cyber security threats are becoming increasingly advanced in sophistication and frequency. No financial institution is safe as adversaries—terrorist groups, hacktivists, cyber criminals, organized crime and nation-states—target financial institutions of all sizes and locations.

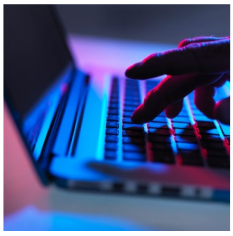
Defensive measures of the past are no longer enough to protect your data and reputation. Our layered solution extends your cyber defense from the perimeter of your network to the endpoint workstation or device. Our leading-edge approach effectively monitors, detects and prevents malicious activity, with little or no impact on user productivity or network performance.

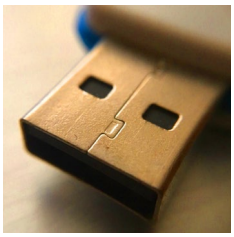
Optimal Security From a Multilayered Approach

Sentry Cyber Security includes endpoint protection, Internet, firewall, assessment services and performance services. With this strong suite of services, we can help you to:

- Benefit from the experience and best-practice insights of a partner who serves the cyber security needs of leading financial institutions
- Cost-effectively leverage world-class cyber security solutions and professionals
- Manage risk by examining and addressing key vectors where vulnerabilities might exist
- Enhance the employee, customer or member experience by delivering the security, scalability and efficiency they expect
- Facilitate compliance with regulatory requirements and industry standards
- Focus your valuable IT resources on business growth and strategic opportunities rather than monitoring, managing and maintaining complex cyber security infrastructure

Whether you're converting to Fiserv solutions for the first time or have employed Fiserv products and services for many years, Sentry Cyber Security can deliver the protection and defense your business requires.





Sentry Cyber Security: Endpoint

Fiserv offers next-generation, real-time threat detection and response from industry leader CrowdStrike to defend against malware-based and more complex, non-malware attacks such as ransomware. Our endpoint solution identifies potential attackers and threats before they strike while monitoring, detecting and preventing malicious activity, with little or no impact on user productivity or network performance.

Sentry Cyber Security: Internet

Fiserv provides secure, outsourced and cost-effective outbound Internet access through on-premises or hosted delivery. While Internet access is a must-have in today's business environment, unrestricted access can lead to lost productivity through unauthorized employee activity, as well as increased security threats. Having a managed Internet service partner will help you meet the daily challenges of monitoring outbound Internet access and minimizing Internet-related threats, allowing you to concentrate on managing your financial institution by providing:

- Internet access
- Virtual Private Network (VPN)
- Intrusion Prevention Service (IPS)
- URL screening
- Secure network infrastructure

Sentry Cyber Security: Firewall

We leverage our network security experts to provide, deploy, upgrade and patch network-facing devices to ensure your financial institution is protected from unauthorized network access. For ongoing peace of mind, our services include 24/7 firewall monitoring, log reporting and response to security and device health events, as well as malicious code defense, Web content filtering, hosted and managed virus protection solutions, and more.

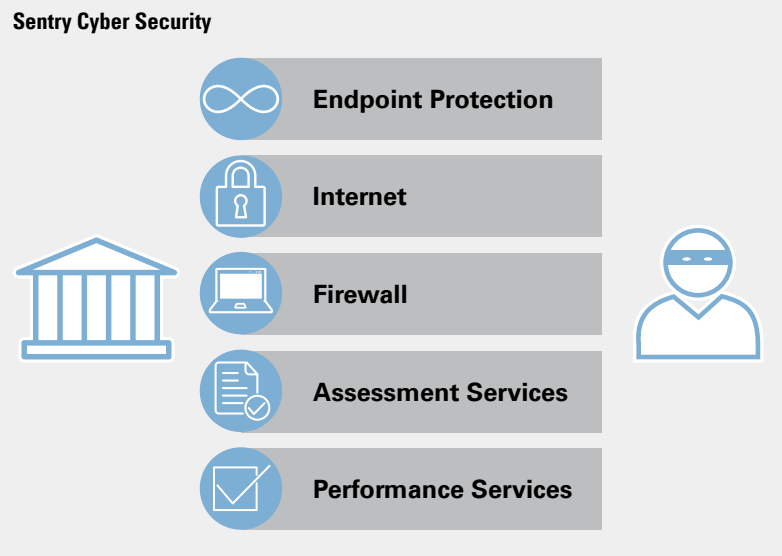
Sentry Cyber Security: Assessment Services

Maintaining a high level of security awareness within your financial institution requires a thorough understanding of your internal security posture. Using the latest tools and investigative techniques, we probe your perimeter network for security vulnerabilities and provide a comprehensive report evaluating the risks to your network. Our security assessment services provide detailed evaluations of your security infrastructure and processes with a clear and manageable mitigation road map. Assessments meet obligations to the Federal Financial Institutions Examination Council, National Credit Union Administration and Gramm-Leach-Bliley Act, and are available as a subscription or one-time service.

Sentry Cyber Security: Performance Services

We conduct full-scale reviews of current security policies, Internet access, email, disaster recovery, remote access, server and workstation vulnerabilities, and active directory implementation. Our team recommends areas of improvement and works with your financial institution to develop a thorough security policy.

Protection From Sophisticated and Persistent Cyber Attacks



Our innovative solutions provide a barrier against adversaries plus peace of mind, allowing you to focus on growing your business and enhancing service while we provide comprehensive, scalable, high-performance security and defense services to support you.

A Total Solutions Provider

Sentry Cyber Security is part of our Sentry portfolio of offerings, which includes a complete managed services solution for your applications, network and IT management. Sentry features a robust combination of innovative solutions based on proven technologies, and experienced professionals with a thorough understanding of financial institution operations and regulations. The portfolio includes complete design, management, support and fulfillment services through a single point of coordination.

With Sentry, Fiserv provides end-to-end managed services, including network services, infrastructure services, cyber security, IT lifecycle management and unified communications.

Key Benefits

- Protect your reputation, network and data from known and unknown threats, including malware and ransomware
- Leverage the experience and expertise of a global leader serving the cyber security needs of financial institutions of all sizes with expert professionals who can manage the ever-evolving threat landscape
- Focus on growing your business by leveraging your IT resources or areas most critical to enhancing service and driving new business growth
- Enhance the safety and security of your network and reputation with Fiserv, an industry-leading provider of technology solutions to financial institutions

Connect With Us

For more information about Sentry Cyber Security, call 800-872-7882, email getsolutions@fiserv.com or visit www.fiserv.com.

About Fiserv

Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today. Visit fiserv.com and fiserv.com/speed to learn more.

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