

Payee Portal Feature of Digital Disbursements
Deliver Payments to Consumers Quickly and Securely

The payee portal, a feature of Digital Disbursements from Fiserv, makes it easy to send consumer payments and associated documentation, such as insurance claim payments and rebates. Using the payee portal, you can direct payees to a secure site where they can provide account information and collect their funds using their preferred payment method.



Consumers expect a seamless digital experience when it comes to payments. This can be challenging for businesses that have traditionally issued check payments. The payee portal enables a fast, affordable way to disburse payments, while building a new digital experience and addressing compliance and risk requirements.

Easy to Use

The payee portal provides an easy way to send secure payments to individuals. The portal is customized with your brand, ensuring a familiar experience that builds trust and confidence.

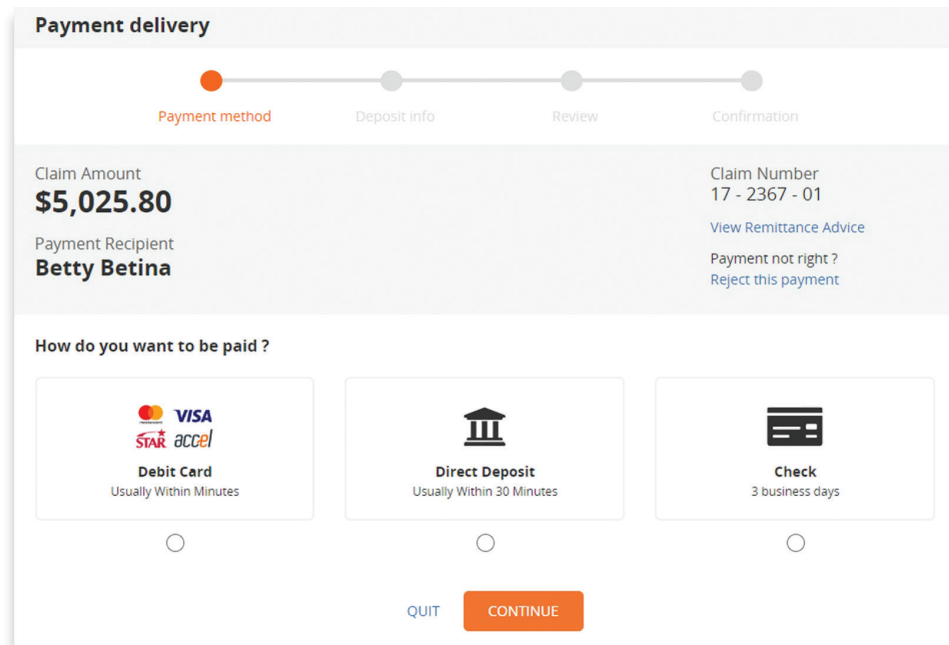
When funds are available to them, payees are notified by text or email and directed to the online portal for retrieval. After they are securely authenticated, payees are presented with options for receiving their payment, such as direct deposit to their choice of accounts, deposit to a debit card or a paper check by mail.

Payees will appreciate the convenience of choosing how and when payments will be delivered, and in many cases can receive instant payments.

The payee portal allows you to disburse digital payments quickly and securely. Key features include:

- Secure authentication – ensures payments are received by the intended recipient
- Email and text notifications – used to notify payees of pending transactions and actions they need to take
- Bank-level security, compliance and risk monitoring capabilities
- The ability to attach documentation that explains payee benefits
- Easy integration within your existing payment processing system
- The ability to quickly add capabilities, such as new payment methods, as soon as they become available

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The payee portal gives payment recipients flexible choices in a simple experience.

Typical Use Cases

- Insurance claim payments (including documentation with coverage details)
- Health care insurance payments and reimbursements
- Payments to independent contractors or freelance employees
- Rebates, refunds, store credits or incentives
- Vacation/sublet rental payments

Key Benefits

- An easy and secure online experience
- Faster delivery and collection of payments
- Streamlined implementation and integration with your current systems
- Customization with your corporate brand
- Flexible payout options including instant payments leveraging Visa® Direct
- A simple, channel-agnostic user experience
- Value-add features including document download and multiparty payments

Connect With Us

For more information about Digital Disbursements, call 800-872-7882, email getsolutions@fiserv.com or visit www.fiserv.com.



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