

Four ways to encourage and enable on-time payments



Immediate cross-channel access to bills



Alerts and reminders via text and email



Automatic payments with easy setup



Portable debit/credit payment options

Want a faster billing method that increases satisfaction? Try e-bills.



say receiving e-bil with billers.



say receiving e-bill financial organizations.



70%

of millennials say it's important for auto insurance e-bills to be optimized for mobile viewing

All data is among U.S. banking consumers. Sources: Fiserv Insights: Ninth Annual Consumer Billing Preference Survey, Fiserv, 2016 Expectations & Experiences: Household Finances, Fisery, 2018

Reminders are essential



of people who receive

auto insurance bills say bill payment reminders are important.

All data is among U.S. banking consumers.
Source: Expectations & Experiences: Household Finances, Fiserv, 2018

Automatic payments are never late



of policyholders (and 76% of millennials) say the ability to set up recurring payments is important.

Optimize your website for automatic payment setup

42% 🗐



12% 🗓

of people prefer to sign up on a biller's website.

would prefer to call the biller to

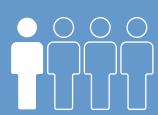
All data is among U.S. banking consumers.
Source: Expectations & Experiences: Consumer Payments, Fisery, 2018



Do you take plastic? You should.



of millennials say they'd be interested in automatic payments if they could use a debit card.



1/4

choose not to use online or mobile bill pay because they want to pay with their debit or credit cards.



People are most likely to see credit cards as the most secure way to pay bills.

All data is among U.S. banking consumers. Source: Expectations & Experiences: Consumer Payments, Fiserv, 2018

Fisery offers a unified approach to billing and payments that makes on-time payments easier for customers. Personalized, intelligent experiences meet customer expectations, while driving greater profitability and efficiency.

We're proud to be the pioneer in the digitization of bill payments, offering the largest e-bill distribution network and set of payment channel options in the industry.



Connect With Us

For more information about billing options, call 800-872-7882, email getsolutions@fiserv.com or visit fiserv.com.

