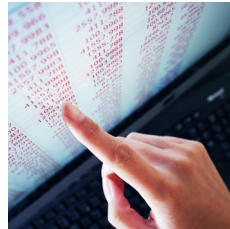


Maintenance Automation for Precision[™] Take Control of Mass Account Changes



Maintenance Automation for Precision from Fiserv enables you to perform mass maintenance to your core account database quickly and accurately. By putting the control in your hands, this solution adds speed and flexibility to a typically manual back-office function.

Using Maintenance Automation, you can schedule, perform and administer mass changes to accounts within the Precision database. This convenient solution empowers your staff to update multiple accounts, including demand deposit accounts, certificates, safe deposit box, cards and loans, as well as name and address files, without relying on outside resources. Common changes, such as adjusting a type code for an account or the overdraft limit on certain account types, can be performed during regular work hours—updating thousands of records in a short amount of time.

Your organization can save days or even weeks by replacing slower manual processes and third-party systems with this faster, easier and more intuitive process. And by choosing a solution from your trusted partner, you can take advantage of technology designed by those with extensive knowledge of the Precision bank platform. That in-depth understanding of Precision helps to ensure data accuracy.

Runs in the Background

Compared with slower, tedious methods of making mass changes, Maintenance Automation saves time and labor, offering a significant return on investment. Rather than limiting access to a single, dedicated PC, this flexible solution can be used by any authorized employee from his or her own workstation, and multiple maintenance requests can be processed concurrently. Maintenance Automation utilizes more of your system's resources by using the multi-threading capabilities in Precision.

Precision provides quick access to the solution, and a step-by-step workflow makes the maintenance process easy. An unobtrusive option, Maintenance Automation runs in the background, allowing employees to continue working on other tasks.

Enhanced Accuracy and Audit

In addition to providing faster turnaround on mass maintenance changes, Maintenance Automation also enhances the accuracy of these account updates.

Business rules built into the solution help prevent errors and maintain database integrity. Furthermore, all changes are automatically recorded to the maintenance journals and maintenance inquiry screens to ensure that your record-keeping and audit trail are complete.



Administrative Control and Reporting

Take advantage of a solution that delivers greater control over mass account changes. An administrative dashboard provides a quick view of all maintenance sessions currently in process.

Before a mass maintenance request is performed, Maintenance Automation checks to be sure the change is consistent with business rules built into Precision. If the change contradicts any predefined settings, such as a service charge cycle requirement, the item is flagged and listed as an exception at the end of the update.

Maintenance Automation also offers detailed reporting of your maintenance activity. These reports can be produced before any changes are made, offering your staff the opportunity to verify which accounts will be affected. Nightly reports also can be generated to provide up-to-date information about maintenance sessions and exceptions.

Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today. Visit fiserv.com and fiserv.com/speed to learn more.

Key Benefits

- Save time and labor—Update thousands of accounts in a short amount of time, saving your organization days or even weeks
- Take control—Empower your staff to perform mass maintenance and reduce dependence on outside resources and their schedules
- Ensure accuracy—Business rules built into the solution help prevent errors and maintain database integrity. If general ledger or branch codes are changed, Maintenance Automation will make general ledger entries
- Enjoy greater flexibility—Maintenance Automation can be used by any authorized member of your team from his or her own workstation
- Create an audit trail—Details about changes are automatically logged for reporting
- Incorporate data from multiple sources—Mass changes can be made by importing third-party files or select criteria through the report generator feature
- Schedule at your convenience—Run in Scheduler during or after business hours
- Reduce processing time—Use the multi-threading capabilities within Precision to process multiple accounts at the same time within the same run

Connect With Us

For more information about Maintenance Automation for Precision, call 800-872-7882, email getsolutions@fiserv.com or visit www.fiserv.com.



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