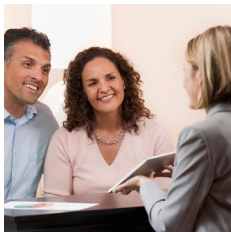


### Instant Issue Advantage™: Tablet

#### Provide Quick, Convenient, In-Branch Card Issuance With a Tablet

Consumers want a branch experience that demonstrates the latest technology and fits with the way they want to manage their money. With Instant Issue Advantage: Tablet from Fiserv, your tellers can meet accountholders at the door, tablet in hand, and easily and instantly issue Visa®- or Mastercard®-branded magnetic stripe or EMV™ debit or credit cards.



According to 2016 research from Raddon™, a Fiserv company, half of all consumers own a tablet—most prevalently those who also own smartphones. If so many consumers are comfortable with and already using tablet technology, why not use that same technology to create a better accountholder experience in your branches?

Instant Issue Advantage: Tablet is an advanced, PCI-compliant solution that integrates with your account processing system, EFT processor and credit processor, enabling in-branch issuance and activation of payment cards. The solution allows your tellers to provide accountholders more personalized attention—quickly and efficiently.

#### **Bring Convenience to Cardholders**

Conveniently and wirelessly, Instant Issue Advantage: Tablet allows tellers to walk accountholders through the entire card issuance process—from new account opening to printing a card and PIN selection—from anywhere in your branch within minutes.

The highly intuitive graphical interface guides the teller through loading cards at the start of day, creating and printing cards, and balancing cards at the end of the day.

#### **An Elevated Card Issuance Experience**

The tablet module takes instant financial card issuance to the next level—empowering you to deliver an outstanding accountholder experience with speed, convenience and security. The solution provides faster connectivity and greater security than traditional cloud-based offerings. Communicating over your in-branch dedicated Wi-Fi network, you can securely create and instantly issue financial cards from anywhere in your branch—and all from an easy-to-use, hand-held tablet.

By using the wireless portability of the solution, the issuance process is more efficient, private and welcoming for your accountholders. They key in their PIN directly on the tablet device, enhancing security and ensuring they can begin using their cards immediately.

#### **Easy to Use, Easy to Implement**

For your tellers, Instant Issue Advantage: Tablet provides a highly intuitive experience using technology that includes an easy-to-understand workflow, significantly reducing training time. Branch tellers and associates can perform administrative functions such as start-of-day card counting and loading, creating and printing cards, and end-of-day balancing of physical card inventory. Intuitive graphics help users through each step of the start-of-day, card-printing and end-of-day functions without having to learn cumbersome application commands. Tutorial videos are available when help is needed.



Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today. Visit [fiserv.com](http://fiserv.com) to learn more.

The tablet module is available either as a bundled offering that includes the instant issue software preloaded onto a Fiserv-supplied tablet device, or as a software-only module that can be loaded onto your own Microsoft Surface tablet device. The choice is yours.

With Instant Issue Advantage: Tablet, it's never been more convenient to give cardholders activated cards they can start using as soon as they leave the branch. Make this solution part of your branch transformation efforts to help personalize the cardholder experience and improve branch relevance.

### Key Features

- Secure, wireless access to instant issuance software
- Intuitive, Windows®-based graphics
- PIN selection

### Workflow Functions

- Start-of-Day – Tracking and reporting of the ordering and loading cards from your card vault
- Create and Print Card – Access accountholder records to initiate card activation and printing on your instant issuance financial card printer
- PIN Selection – Cardholder selection of a PIN, verification and instant activation
- Close-of-Day – Conduct end-of-day card balancing of physical card inventory in your vault

### Connect With Us

For more information about Instant Issue Advantage: Tablet, call us at 800-872-7882 or visit [www.fiserv.com](http://www.fiserv.com).



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