

Integrated Currency Manager™

Outsource Cash Management Operations to Focus On Growing Top and Bottom Lines

Fiserv provides a turnkey outsourced cash optimization service to manage day-to-day cash operations. Outsourcing Integrated Currency Manager from Fiserv ensures optimal cash levels at your institution's ATMs and branches to maximize cash availability for customers and improve the financial institutions overall cash position for capital investment.



Cash Management Complexities

Expectations that cash be available anytime and anywhere for today's on-the-go consumer place new demands on the cash supply chain. These demands must be balanced with armored transportation spending, the cost of cash and regulatory compliance.

Overstocking cash in branches and ATMs, due to poor forecasting and planning, causes idle cash or a "non-earning asset" to sit dormant, unable to improve the institution's capital position or income-generating options. Conversely, understocking can cause cash outages impacting customer experience and creating costly emergency trips.

Correctly managing the supply chain and accurately forecasting cash requirements can be difficult, time consuming, error prone and expensive. Cash demand differs by location, day of the week and other factors such as holidays, special local events and paydays.

Operational Challenges

Even with the right tools and technology, ensuring the right people are in place to effectively manage cash levels becomes a burden on financial institutions. System knowledge and expertise can get

diluted over time with staff turnover and organization transition creating inefficient processes and lack of results.

Loss of efficiency not only directly hits bottom lines but can negatively impact customers and cash supply chain performance.

Outsourced cash optimization services can streamline operations and turn capital and labor costs into predictable expenses. Alleviating daily cash forecasting and management frees up staff members to focus on advancing self-service and branch channel strategy to deliver exceptional customer experiences.

Leverage Expert Resources and Technology

Cash optimization outsourcing of Integrated Currency Manager provides the comprehensive cash forecasting and management solution required to ensure world-class customer service without sacrificing profitability and control. Using state-of-the-art forecasting tools, Fiserv accurately forecasts and orders the cash required for each branch and ATM in your organization.

Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today. Visit fiserv.com and fiserv.com/speed to learn more.

Key Services:

- Accurate cash point forecasting using advanced artificial intelligence
- Order approval and communication to vault and armored providers
- Proactive low-cash alerts
- Optimal schedule and transport cost savings recommendation
- Analysis and recommendation of safety stock parameters for peak performance
- Cash performance report management and distribution to all stakeholders
- Database administration and configuration of all branch and ATM data
- Scheduling and monitoring of all back-end imports, exports and processes
- Ongoing configuration of unique order parameters and safety stock levels
- Peak period, public holiday, regional holiday and event forecasting, planning and management
- Setup and maintenance of users and user permissions
- Manage hosted hardware and software infrastructure
- Full system administration and maintenance

Benefits

- Focus internal resources on strategic growth and core competencies
- Instantly leverage cash forecasting system knowledge and expertise
- Reduce capital investment and burden on internal resources
- Lower risk and impact of staff turnover
- Reduce excess cash inventories 20 to 40 percent, improving capital availability for investment
- Optimize transportation scheduling and costs

Connect With Us

For more information about Integrated Currency Manager, call 800-872-7882, email replyCash@fiserv.com or visit www.fiserv.com.



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