

**Meet Customers' Bill Presentation Preferences
With Engagement AdvantageSM**

Improve Customer Experiences With Delivery
of Printed and Digital Bills

Engagement Advantage from Fiserv offers an integrated approach that improves the customer experience and profitability in bill preparation, presentment and payments while protecting your business financials and customer data. Partner with Fiserv to achieve fully integrated delivery of print and electronic bills.

Prepare, Present, Pay and Protect: An Integrated Approach

Fiserv can manage your entire billing and payments life cycle – or any part of it you choose. Our integrated approach streamlines and enhances bill preparation, presentment and payments, while protecting your business financials and customer data, to improve the customer experience, increase engagement, accelerate revenue collection and reduce costs.

Some customers want to receive their bills electronically, while others still prefer paper. Our fully integrated offering enables you to cater to their every preference without adding complexity or cost to your operation. This helps you drive faster collections and improve the customer experience, while accelerating the transition from paper to digital communications.

Simply send your data stream from any system, and Fiserv will present your bills in printed and digital formats to distribute

through mail, biller direct, bank channels and mobile wallet. This allows your customers to receive their bills how they choose.

Fiserv is uniquely positioned to deliver your paper and electronic bills. We're experts at helping clients migrate customers from paper to e-delivery, and our solution can be fully integrated with online banking environments.

Our integrated solutions help you:

Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today. Visit fiserv.com to learn more.

- Achieve unification across print and digital communications
- Maintain the real-time state of each customer's account status
- Enable registered customers to opt in to paperless billing at the time of registration by modifying their profile
- Promote paperless adoption through alerts
- Fully leverage your bills as a key component of your multichannel communications strategy
- Improve customer service through easy access to archived digital bills

Connect With Us

For more information about Engagement Advantage, call 800-872-7882, email getsolutions@fiserv.com or visit www.fiserv.com.



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