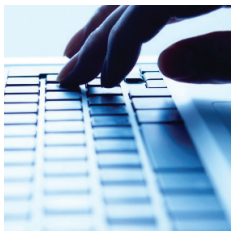


CorPoint®: Remote Manager

Centralized, Remote Access for Remote Control of Every Smart Safe

CorPoint: Remote Manager from Fiserv provides unparalleled access and reporting of smart safe health at the device level. You and your service providers can know in near real-time if there are maintenance issues with a particular smart safe that requires either a simple call to the retail location or if it is necessary to dispatch a service truck.



Today, retailers are using smart safes across geographically dispersed locations and must rely on expensive service calls to armored carriers or service providers to perform common updates to their smart safe configurations, such as modifying users and resetting PINs.

CorPoint: Remote Manager solves this problem by supporting the central administration and access for users to update common smart safe configuration settings remotely. This eliminates the need to visit each smart safe location to perform standard configuration updates.

Using secure communications across the Internet, common parameters such as users, demographic data, report settings, smart safe software updates, validator firmware updates, and bill set updates can be scheduled for individual locations or broadcasted across an entire enterprise with just a few clicks of a computer mouse.

Centralization Saves Money

On average, the typical service call starts at \$100 to \$150 per hour. Remote Manager provides centralized, remote access to an entire enterprise of smart safes, allowing for control of each smart safe from a central location, either eliminating or significantly reducing the need for on-site configurations by retail staff, armored car providers, or other

service providers. In a short time, this can really add up to significant savings.

Imagine not needing to make a single service call to add a user, pull an audit log, or modify a report option across your entire enterprise. By centralizing smart safe management, it frees your in-store retail staff to focus on store operations rather than expending time and resources managing the smart safe at their location.

These features are supported within Remote Manager:

- User management – add, delete, modify users
- Update smart safe software
- Update bill validator firmware and bill sets
- Pull audit/report logs
- Modify configuration settings – store number, time zone, report options

Using Remote Manager is easy:

- User chooses the item to update the smart safe from a drop down list of available items
- User enters the value of the item to be updated on the smart safe
- User chooses the smart safe to be updated
- User enters a password to update the smart safe with the options selected
- User configures the date and time for the item update to occur – configuration updates can be performed during “green zones” when the store is either closed and typically not that busy



Connect With Us

For more information about CorPoint: Remote Manager, call 800-872-7882, email replycash@fiserv.com or visit www.cashandlogistics.fiserv.com.

Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today. Visit fiserv.com and fiserv.com/speed to learn more.

Key Benefits

- Simplified remote access to smart safes
- Reduces or eliminates on-site service calls for configuration changes
- Powerful control over every smart safe
- Frees in-store retail staff
- Easy to use
- Monitor smart safe health checks



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