

Module



CorPoint®: Order Manager

Next-Generation Cash Management for Your Business

Manual cash ordering processes are time-consuming and inefficient for your business. New technologies are available that save time and improve cash controls.



Streamline Cash Orders for Your Business

The cash ordering process should be streamlined, automated and simple—allowing managers to get back to running the business. The process should also offer managers both control and convenience while providing enterprise visibility for deposits and orders.

For many retailers, however, cash orders are still made via faxes or phone calls. These methods are time-consuming and do not give your managers the tracking, forecasting, reconciliation, accountability and mobile options needed to efficiently manage the business.

Managing cash orders also challenges your organization. While you would prefer to utilize an automated solution that increases visibility and control, you may lack the IT infrastructure to do so. If cash orders are outsourced to armored carriers, your managers are left following differing processes and the solution lacks enterprise visibility.

Control and Convenience

With CorPoint: Order Manager from Fiserv, merchants of any size can take advantage of simplified cash management services without disrupting their banking and armored car provider relationships.

The solution automates cash ordering to increase efficiency, accountability and control while reducing risk. It enables merchants to order cash via a merchant-branded web portal, mobile smart phone or automated telephone system. This establishes a common, single point of access for all of your stores, regardless of the cash vault location servicing their location.

Order Manager can be configured to automatically verify credit limits and balances with your bank prior to cash shipments, forecast order amounts, post debit entries to your account, track deposits and electronically pass order details to cash vault operations and third-party transportation providers for fulfillment and delivery. You can access Order Manager around the clock to check order statuses, pull order history and obtain reconciliation data.

The Order Manager Advantage

Common Platform—Although your cash orders may be fulfilled by a variety of third-party providers, Order Manager improves your service by providing a single point of access for cash orders under your own brand. All of your stores use the same toll-free number, application or merchant-branded Web portal regardless of their location. With Order Manager, changes to third-party cash vault providers are transparent.



Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today. Visit fiserv.com and fiserv.com/speed to learn more.

Efficiency—Order Manager gives you the convenience and control of managing your cash orders and tracking deposits 24/7—even for multiple locations. In addition, the system features self-service user management and standing orders to save time and increase productivity.

Visibility—Order Manager offers a central view of multiple locations, while flexible configuration options enable you to manage store profiles by location and organization levels with less manpower and full audit tracking.

Reduced Risk—The solution allows you to manage within enforced credit limits at the location or corporate level, and utilize flexible approval workflows.

Forecasting—Order Manager can forecast cash order amounts for each order location taking into consideration seasonality, special events and denomination mix. Retailers can review forecasted amounts through a multi-tiered workflow and approval process.

Accountability—Retail organizations can manage order and deposit information from their desktops with access to advanced and automated management reports and dashboards for greater control and visibility.

Powerful Cash Management Solutions

As the only provider with consulting expertise and technology solutions across the entire cash supply chain, Fiserv is uniquely positioned to help your organization drive down costs, improve revenues and promote cash automation and efficiency. Our commitment to delivering the leading customer-centric technology and services makes us your ideal partner for cash and logistics management.

Key Benefits

- Convenient web-based, mobile, and automated telephone cash orders
- Order and deposit history available 24/7 through a web portal
- Reduced risk through credit-limit and balance checks
- Centralized view of order and deposit activity across different locations
- Enhanced notifications and communications between customers, your bank and armored carriers
- Flexible approval workflows to enforce controls at the location or corporate level

Connect With Us

For more information about CorPoint: Order Manager, call 800-872-7882, email replyCash@fiserv.com or visit www.fiserv.com.



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