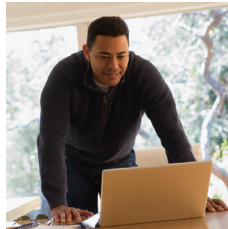


**Web Signatures for Credit Unions**

**Enable Your Members to Sign Important Documents Online and at Their Convenience**



Opening new accounts or originating loans can be a time-consuming, inconvenient process for members and credit unions alike. But with Web Signatures for Credit Unions from Fiserv, you can ease the burden by making document signing as simple as a few clicks.

Web Signatures gives credit unions an efficient, secure way to streamline the document signing process while saving costs and increasing convenience for members. With Web Signatures, you can generate documents from your account processing solution and Loancierge® for Credit Unions from Fiserv, and you can allow a combination of Web signing and in-branch signing on the same documents.

For credit unions whose members are geographically diverse, not available during traditional banking hours or who prefer to bank electronically, Web Signatures provides the flexibility they need.

Web Signatures allows members to securely upload required documentation, such as driver's licenses, payroll stubs and insurance information, speeding up the loan process because you no longer have to wait for these items to come in the mail.

Web Signatures is seamlessly integrated with Document Preparation for Credit Unions and eFiciency<sup>SM</sup> for Credit Unions from Fiserv for archival and storage.

**Convenient for Members and You**

Web Signatures enables your members to sign documents anywhere and at any time that is convenient for them. By receiving documents via the Internet, members have more time to read documents at home before signing. You eliminate the time and cost involved with printing and mailing documents, and you no longer incur the expense to courier documents to members for timely signing. Members also have the convenience of receiving and signing documents on the go with their Internet-connected smartphones and tablets.

**Trustworthy and Secure**

With Web Signatures, you can be sure that your documents' integrity is preserved and safe. Documents are encrypted, and every document comes with a certificate of completion that details each signing event. The certificate is archived along with the documents.

With the Carbon Copy feature in Web Signatures, you can send your members copies of their documents in a secure envelope. And with the Certified Delivery feature, you receive notification when the envelope has been accessed.



Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization, and leading the transformation of financial services technology to help our clients change the way financial services are delivered. Visit [www.fiserv.com](http://www.fiserv.com) for a look at what's next now.

Web Signatures provides multifactor signer authentication and is legally binding with the U.S. Electronic Signatures in Global and National Commerce (ESIGN) Act of 2000.

### **Rely on a Trusted Technology Leader**

For decades, Fiserv has been a leader in financial institution technology, and Web Signatures is no exception.

With Web Signatures, you have the tools to take your member service to the next level while streamlining your processes to become more efficient. And you have the peace of mind that your technology is supported by a partner that knows your industry.

### **Key Benefits**

- Capture signatures on documents generated from your account processing solution and LoanCierge via the Internet or in the branch
- Provide members with the convenience of reviewing documents at home and signing online via their computer or mobile device
- Save time, paper and postal costs
- Decrease wait time to complete a new account or new loan process
- Ensure document integrity with multifactor signer authentication and end-to-end encryption
- Track document progress
- Queue documents in various stages of progress
- Receive notifications as documents are returned from the member
- Available in both in-house and ASP delivery

### **Connect With Us**

For more information about Web Signatures for Credit Unions, call 800-872-7882, email [getsolutions@fiserv.com](mailto:getsolutions@fiserv.com) or visit [www.fiserv.com](http://www.fiserv.com).



**Fiserv, Inc.**  
255 Fiserv Drive  
Brookfield, WI 53045

800-872-7882  
262-879-5322  
[getsolutions@fiserv.com](mailto:getsolutions@fiserv.com)  
[www.fiserv.com](http://www.fiserv.com)