

Virtual Branch®: BankOnline

What If You Could Go Beyond Home Banking to Deliver a More Consistent, Memorable Online Experience to Your Members?

Virtual Branch: BankOnline from Fiserv provides all of the features today's online users expect—including the ability to review accounts, view account history, transfer funds, make loan payments, and schedule transfers—all delivered via seamless connections for a consistent and memorable user experience.



Your online relationships provide unique opportunities to connect with, market to, and enhance loyalty among your members. And for an increasing number of consumers –especially those from the coveted next-generation market—who use online services as the primary connection to their financial institution, that online relationship becomes crucial to your business.

BankOnline offers customization capabilities that let you promote a professional image consistent with your credit union's unique brand. BankOnline is available via wireless connectivity, enabling you to offer robust mobile banking capabilities to meet the growing demand for this convenient service.

Log On. Branch Out.

- Traditional account access with easy-tonavigate interface and full range of service options
- Account transfer capabilities that enable members to easily move funds and manage finances
- Extensive alert options that enable members to stay informed about their account activity
- Mobile banking tools allow members to connect with you, no matter how far they are from your branch

Streamline Operations With Premium Integration

Virtual Branch delivers a complete suite of innovative solutions that enable you to provide a consistent, memorable online experience to members of all ages. Our established core integration offers greater operational efficiencies for you, while streamlining Internet banking for your members with conveniences like single sign-on capabilities that connect them to all of your Web-based services—including bill pay, online statements, loan applications, and more.



Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization, and leading the transformation of financial services technology to help our clients change the way financial services are delivered. Visit www.fiserv.com for a look at what's next, right now.

Choose the Solution Set That Meets Your Needs

The flexible Virtual Branch suite lets you select and add new services when you need them, offering scalability to match your credit union's unique business objectives.

Offer Secure, Reliable Connections

With Virtual Branch, constant monitoring at industry-leading, highly secure facilities keep data safe for both you and your members. And optional enhanced authentication provides another layer of security, along with great peace of mind for your members. The Virtual Branch suite is also supported by redundant systems to provide unparalleled "uptime," ensuring members can access your online channel 24 hours a day, 7 days a week.

Why Virtual Branch?

Core integration. Seamless display. Technology for today and tomorrow. Virtual Branch brings you the most robust e-commerce platform and provides a consistent, memorable end-to-end user experience that goes way beyond home banking.

If your credit union is ready to implement a competitive Internet banking solution, or simply expand and elevate your existing online portfolio, Virtual Branch can deliver Internet home banking and other compelling Web-based features and functions that offer members the most comprehensive service connections to your credit union.

f.com.

Fiserv, Inc. 255 Fiserv Drive Brookfield, WI 53045

800-872-7882 262-879-5322 getsolutions@fiserv.com www.fiserv.com

Connect With Us

For more information on solutions from Fiserv, please contact us at 800-872-7882 or visit www.fiserv.com.