

Module



Virtual Branch®: Statement Express

Go Green and Save With Electronic Statements

Reduce the cost of producing and distributing statements; enhance your research capabilities and adopt a more environmentally friendly process with Virtual Branch: Statement Express from Fiserv.



Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today. Visit fiserv.com and fiserv.com/speed to learn more.

Statement Express automatically stores up to 13 months of history with the capacity for longer periods – driving down your statement delivery costs and eliminating unnecessary paper usage in the process. When a new statement is ready, members receive a customized email notification, inviting them to access their statement securely online where viewing screens can be tailored to match your own website design and brand. Our administrative website also provides easy access to member statements and online reports for research purposes, as well as the ability to add, change, and delete user profiles and accounts.

Statement Express Benefits

- Provides online enrollment approval and password reset
- Stores 13 months of statements for member research – additional months can be stored upon request
- Sends member email to let them know when their new monthly statements are available
- Features single sign-on from Virtual Branch
- Includes user-friendly navigation toolbar with online capabilities such as customer service, current month statement plus 12 months of history and electronic statement disclosures

- Allows user profiles and accounts to be added, changed and deleted
- Supports a variety of statement insert options, including delivery of newsletters and other marketing materials targeted to selected members
- Allows you to manage the look-and-feel of the site without programming support
- Supports your credit union's efforts to "go green" with a more environmentally conscious approach to statement delivery

Technology for Today and Tomorrow

Account processing integration and seamless display technology for today and tomorrow enable Virtual Branch to bring you the most robust e-commerce platform so that you can provide a consistent, memorable end-to-end user experience that goes way beyond online banking.

If your credit union is ready to implement a competitive Internet banking solution, or you are ready to simply expand and elevate your existing online portfolio, Virtual Branch: Statement Express delivers compelling Web-based features and functions that offer members the most comprehensive service connections to your credit union.

Connect With Us

For more information about Virtual Branch: Statement Express, call 800-872-7882, email getsolutions@fiserv.com or visit www.fiserv.com.

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