Product

TrackPoint™
The Optimal Track and Trace Solution for Streamlined Process Management

TrackPoint from Fiserv provides an advanced enterprise-wide track and trace system that optimizes your end-to-end shipment and delivery oversight capabilities. It delivers the automation and control required to reduce expenses and increase both internal and external accountability.

In today's evolving business climate, your organization must manage and account for various types of assets in transit, in process or in storage. These assets, including those with monetary value or security and confidentiality considerations, often pass through the hands of multiple customers, vendors, office locations and internal departments. As a result, organizations are challenged to provide real-time visibility of asset location, from initial pickup to final delivery and all points in between. Combined with growing regulatory mandates that call for comprehensive controls, organizations require a robust tracking system that is easy to use, scalable to meet high volumes of assets, and cost-efficient for the organization to implement across the enterprise.

Delivering Automated Track and Trace Intelligence

TrackPoint is an advanced, Web-based track and trace system that streamlines the delivery management process to reduce expenses, minimize errors, mitigate risk and improve customer service. Utilizing bar code scanning, electronic signature capture capabilities or Web entry, TrackPoint can track, trace and report on virtually any item shipped within or outside of your organization.

Track and Trace Multiple Asset Types in Real Time

TrackPoint is designed to track any asset type, including those with monetary value such as checks, currency, bearer bonds, stock certificates and accountable mail. Just as important, TrackPoint also manages assets that have security and privacy value, such as customer data discs, credit card receipts, loan applications and account statements. In addition, the system helps track supporting documentation, such as tax returns, credit reports, birth or marriage certificates, passports and driver's license verifications.

This comprehensive approach to tracking enterprise assets allows your organization to mitigate the risk of financial losses and safeguard your reputation as a secure provider in the marketplace.
Reduce Costs and Improve Process Management

TrackPoint can track virtually any bar-coded item throughout the delivery cycle. By automating the counting, verifying, logging and reporting processes, the system eliminates the uncertainties associated with manual methods and provides real-time visibility for managing item location and ownership. Through the collection of electronic signatures, you can confidently leverage your existing resources to deliver standard accountable mail at a fraction of the cost charged by national carriers, without sacrificing delivery verification.

TrackPoint then takes you to the next level of enterprise track and trace capabilities by moving you from a traditional “detective” mode to a “preventive monitoring” mode through the definition of routes and standard processing schedules. Proactive alerts are distributed to designated staff for late or “out of standard” items, allowing your organization to quickly address problems and reduce potential customer impact.

Whether you are monitoring vendors for performance problems or preparing staff for unexpected volumes or delays, TrackPoint provides the intelligence you need to reduce costs and optimize your business processing.

Key Benefits

- Enterprisewide track and trace capabilities that provide real-time visibility to both the location and “point in process” for any item—creating enterprise transparency for management and compliance initiatives
- Multi-asset tracking capabilities for items with monetary value or security and privacy considerations—mitigating your risk of financial loss or reputational damage
- Scalable, easy-to-use, Web-based platform—delivering critical automation that eliminates manually intensive processes, improves productivity and reduces both errors and cost
- Proactive system alerts for late or out of standard items—reducing losses associated with float, Service Level Agreement (SLA) penalties and other late processing fines
- Sophisticated electronic data and signature collection—verifying deliver and transfer of ownership for all accountable items
- Robust automation that monitors internal controls, facilitates the separation of duties and tracks proof of progress—supporting critical compliance initiatives such as Sarbanes-Oxley and Basel III
- Flexibility to support any currency, language or industry across the globe—accommodating geographic expansion and international operations
Drive-Through TrackPoint provides an advanced enterprisewide track and trace system that optimizes your end-to-end shipment and delivery oversight capabilities. Utilizing bar code scanning, electronic signature capabilities or Web-entry, it can track, trace and report on virtually any item shipped within or outside of your organization.

**TrackPoint: Advanced Enterprisewide Track and Trace**

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A Dedicated Partner for Your Track and Trace Business Process Management

Fiserv has a proven history of creating industry-leading solutions that address supply chain challenges at the enterprise level. TrackPoint offers you an advanced enterprisewide track and trace system to maximize your shipment and delivery process management capabilities, making end-to-end tracking a reality for your organization.

- Currency deposit and order management
- ATM device monitoring and management
- ATM profitability and channel management
- Self-service device monitoring and management
- Track and trace for enterprise assets
- Invoice reconciliation and contract management
- Business process optimization consulting

Connect With Us

For more information about TrackPoint, call 800-872-7882 or +65 6533 9288, email getsolutions@fiserv.com or visit www.fiserv.com/currency.