

Product



Biller Direct™

Optimize electronic bill presentment and payment at your organization's website



Consumers have come to expect convenient electronic bill presentment and payment (EBPP) options from their service providers, and many consumers visit billers' websites to view or pay their bills.

Biller Direct from Fiserv delivers a seamless billing and payment solution at your website, with the online payment option your customers expect. Our solution gives you complete control of your brand and your customers, while we manage the complex bill delivery and payment process. By providing a user experience that is consistent with the look and feel of your website, you can improve customer satisfaction and reduce billing and payment processing costs – and encourage customers to take advantage of lower cost self-service capabilities.

With Biller Direct, you can:

- Lower costs by driving paperless billing adoption and online self-service
- Reduce up-front capital expenditures and overall infrastructure and resource costs

- Offer customers flexible payment options and advanced features, such as payment reminders, to improve electronic payment rates and speed revenue collection
- Benefit from our data center investments, subject matter expertise and best practices to more quickly implement new technologies
- Increase your focus on core competencies while gaining access to the most advanced capabilities
- Minimize security concerns and help ensure compliance by leveraging Fiserv expertise

Fiserv can advance your e-business strategies with Biller Direct, our comprehensive electronic billing and payment solution.

Biller Direct Features

- Robust website presentment – A cohesive EBPP solution that matches the look and feel of your website
- Customer reminders and notifications – Automated delivery of notifications to customers when and where they want them – delivered via email or mobile device per their requests
- Secure e-bill delivery – Delivery of e-bills to customers as a secure PDF attachment to an email on request

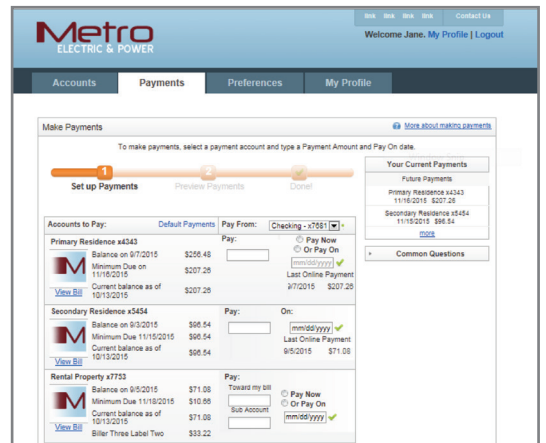


Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimisation, and leading the transformation of financial services technology to help our clients change the way financial services are delivered. Visit www.fiserv.com for a look at what's next now.

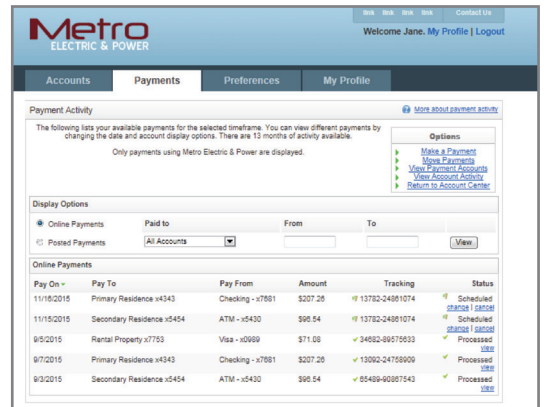
- Account management – Real-time availability of account and bill pay information, such as complete multichannel payment history, reward points and available balance
- Marketing campaigns – Marketing capabilities within the user interface to run rules-driven targeted marketing campaigns, plus consumer marketing services to help establish and achieve your electronic billing and payment goals
- Extensive e-bill distribution – Distribute bills electronically beyond your website to more than 4,200 financial institution and consolidated websites that are part of the Fiserv network

Connect With Us

For more information about Biller Direct from Fiserv, call 800-872-7882, email getsolutions@fiserv.com or visit www.fiserv.com/billers.



From your website, customers can establish an account for online billing and payment options.



Customers can make a payment, and view and manage payment activity.



Fiserv, Inc.
255 Fiserv Drive
Brookfield, WI 53045
+1-800-872-7882
+1-262-879-5322

getsolutions@fiserv.com
www.fiserv.com