The new TransactVerify App

User Guide

All features of your new app



The Registration Process(I)



The use of the app requires a registration via 3D Secure (Mastercard[®] Identity Check[™]). The identification for this can be done by SMS, 1-cent bank transfer or by letter.



The Registration Process(II)



Choosing an authentication method to authorize future transactions completes the registration process. The cardholder can choose between biometric recognition and PIN entry.



Payment approval through 3D Secure

The cardholder is notified when a transaction is made and confirms it in the app.

Through scanning QR codes and transmitting offline passwords, payment approval is also possible without an internet connection







Listing of completed transactions



All made transactions are displayed and can be filtered using the search function.



Additional details about the transaction and the merchant are available in the expanded view







Access to eStatements

eStatements (if offered by the financial institution) are displayed in the app. The statement can also be saved as a PDF via the extended display.

The eStatements function can be activated or deactivated by the cardholder at any time.





Easy migration from the old Transakt app

If cardholders are already registered for 3D Secure in the old app, they can have their card transferred to the new TransactVerify app. To do so, they must request the migration on the new app and authorize it on the old app. The transfer deactivates 3D Secure on the old app.



