

## Fiserv Environmental Policy

<b>Policy Area:</b>	ESG – Corporate Social Responsibility	<b>Policy Owner:</b>	Steve, Coogan, Head of Global Real Estate and Global Strategic Sourcing
<b>Policy Name:</b>	Fiserv Environmental Policy	<b>Policy Sponsor:</b>	Neil Wilcox, Head of Corporate Responsibility
<b>Policy Summary:</b>	Outlines global commitments in regard to environmental sustainability.	<b>Effective Date:</b>	June 1, 2022
<b>Policy Number:</b>	CSR. GBL.100	<b>Last Review Date:</b>	November 21, 2023

### Purpose and Background

At Fiserv, we are committed to acting as responsible stewards of our environment and operating our businesses in a sustainable manner. We understand the importance of protecting our environment and, in particular, the significance of climate change and its impact on our business and our communities. It is central to our values that we operate with environmental sustainability in mind. Our Head of Corporate Real Estate is responsible for this environmental policy. The policy is reviewed on an annual basis and approved by our Head of Corporate Social Responsibility. This policy applies to all Fiserv associates.

### Scope

This Policy applies to all Fiserv associates<sup>1</sup>. It is everyone’s responsibility to comply with Fiserv policies.

### Policy

#### Our environmental commitments:

- Maintain compliance with applicable environmental laws and standards
- Continuously improve our approach to identifying and assessing environmental risks to our business, including by conducting a physical risk assessment of our facilities as part of our enterprise risk management process
- Refresh our materiality assessment so it reflects our environmental priorities
- Develop targets for reductions in our environmental impact, including investigating renewable energy options and publicly reporting on our progress to meet these targets
- Continue to improve the measurement of the environmental impact of our operations and supply chain and publicly reporting on key metrics, as appropriate, including through the CDP Climate Change Survey

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- Integrate environmental sustainability into our business

Additional details regarding our environmental commitments fall under the following categories:

### **Real estate**

Incorporating green building design principles is a priority for our offices and facilities. A large majority of our real estate footprint is in legacy buildings, for which we prioritize energy efficiency investments based on potential impact. For selected facilities, we conduct general condition assessments, including energy as a main criterion. When we are the tenant in these spaces, we work with our property managers and landlords to reach environmental goals. Before entering into new lease agreements, we consider energy efficiency and green building design principles. For all new owned buildings, we incorporate green building design principles and seek to achieve LEED or other green building certifications. Our green building design principles include:

- Life cycle assessment
- Siting & structure design efficiency
- Energy efficiency
- Water efficiency
- Material efficiency
- Indoor environmental quality enhancement
- Operations & maintenance optimization
- Waste reduction
- Supporting human health

In our EMEA region at our Basildon office we maintain an Environmental Management System registered to ISO14001 standard which is renewed every 2 years and periodically audited.

### **Energy and emissions**

Fiserv is committed to measuring our energy usage and greenhouse gas emissions from our operations and across our value chain to inform our decarbonization strategy. We continue to evaluate data sources for emissions from our value chain to identify which emissions sources are most material to our business and to improve accuracy of reporting. Fiserv continues to invest in emissions reduction strategies that will contribute to our overall decarbonization strategy, including in the following areas:

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- Real estate consolidation: we seek to eliminate redundant operations in our office and data center facilities to reduce our environmental footprint, including moving toward larger, centralized campuses and maturing our cloud enablement strategy
- Travel and events: we seek to use technology capabilities to enable face-to-face meetings while limiting the environmental impact of extensive travel and commuting
- Infrastructure upgrades: as data center and critical support equipment is replaced, we consider the energy efficiency of IT hardware, mechanical and electrical infrastructure equipment
- Minimizing pollution created by any area within our sites
- Protecting the environment and encourage increased biodiversity on our sites

### **Sourcing and logistics**

We expect our suppliers to share our environmental priorities and engage with them to reduce their environmental impact. In addition, we strive to include language and metrics in our contracts when evaluating new suppliers.

### **Waste management**

Led by our facilities team, we are committed to engaging with property managers and waste disposal companies to quantify our waste production and reduce the waste footprint of our facilities and employees. Additionally, to reduce waste, Fiserv:

- Encourages less printing by reducing the number of printers and copiers in our offices
- Works with a third-party vendor to shred and recycle our paper waste to prevent disposal in landfills
- Partners with third party suppliers to recycle all company-owned computer devices and accessories

### **Employee engagement**

We encourage employee engagement regarding our sustainability initiatives and promote environmental awareness among our employees. We provide employees with updates on our environmental initiatives as well as the impacts of our sustainability initiatives through our FUEL platform.

### **Products and services**

Our products enable digital paperless services to help customers operate more sustainably. Fiserv also has a program to recycle payment terminals such as Clover devices.

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## Escalation

Please reach out to Policy Owner for any escalations or questions.

## Enforcement

Failure to comply with this Policy may lead to disciplinary action up to and including termination of employment for associates.

## Exceptions

There are no exceptions to this policy.

## Revision History

Policy Approver	Neil Wilcox, Head of Corporate Responsibility
Last Review Date	November 21, 2023
Next Review Due	November 21, 2024
Approval Cycle	Annual

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